Seminar Location: Kunming, Yunnan, China
Seminar Dates: From: July 5, 2012 to July 9, 2012

Your name: Angela Yang

Your topics: Library Multicultural Services Exploration and Practice

Your evaluation of the seminar you have participated:

- I am very appreciative of the hospitality extended to CALA delegation by our host. It was a special treat to visit Kunming, the universities, the new and beautiful libraries, the museums, and other lovely scenic sites.
- It was wonderful to have the opportunity to learn about what’s going on in the Chinese libraries and librarianship. I especially enjoyed the stories of Tsinghua University Library’s online ‘reference service’ provided by a robot; and the library instruction programs written, directed and performed by students.
- Many presentations were scheduled for the seminar. There was not enough time for presenters to finish their talks.

Your suggestions:

- I would welcome opportunities to have more direct and substantiate interaction with the local representatives.
- For the seminar, shorter sessions with questions-and-answers format for better information exchange.
- The sessions could be clustered by similar topics with a more logical flow.

Report by: Angela Yang